Job Satisfaction: Evaluation of Statelife Insurance Corporation Attock Branch, Pakistan

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Abstract

The purpose of study was to find the relationship between job satisfaction of employees working in Statelife Insurance Corporation Attock branch with job security, social recognition, and quality of work, inter-personal relationships. The basic objective of study is to find out the causes of internal and external factors that leads employees towards job dissatisfaction. This study tries to develop a model. The model shows the main concept i.e. Job satisfaction, Indicators of job satisfaction, and Variables of job satisfaction. Job satisfaction itself is a dependent variable and external and internal factors of job satisfaction are independent variables. Job Satisfaction is be measured by using five points Likert scale Conclusion is based on the questionnaires filled by the employees result shows that by taking steps to improve job satisfaction of all employees, Statelife will be able to argument employee’s morale, increasing their loyalty, and hopefully improve their performance. This paper will be helpful for the company to measure satisfaction level of their employees and after analyzing they will be able to take corrective actions to reduce dissatisfaction factors.

Keywords: Job satisfaction, job security, social recognition, quality of work, inter-personal relationship, sense of accomplishment, skills utilization, internal factors, external factors, scope of job, work responsibilities, work experience.